

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of April '2024

C.G.No.147/2023-24/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. O. Narendra, D.No. 5-2-303,
Sullur, Near ERO Office, Sullurpet, Nellore Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.03.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for solar pump set service connection on 28.04.2017 by paying Rs.50/- towards application fees and Rs.55,000/- through demand draft in favour of DEE/O/Naidupet/APSPDCL for installation of the pump set along



with solar panels but till date the work was not executed by the respondents.

02. The said complaint was registered as C.G.No.147/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on verification of the records they learnt that an application by paying Rs.50/- was registered in the name of Sri. O. Rama Chandra Reddy S/o. Chenga Reddy under Agriculture/Corporate consumer and not for solar pump set and that he has not paid any deposit either for agricultural service or for solar pump set.
03. Heard the complainant and respondents through video conferencing.
04. Now the point for determination is:

“Whether the complaint is barred by limitation as per Clause. No.10.2 (c) of Reg.No.03 of 2016”?

05. **Point:** According to the complainant he applied for supply for solar pump set on 28.04.2017 and purchased the DD on 28.04.2017 but till 22.02.2024/the date of complaint to this Forum, he did not initiate any action on his application. Clause 10.2 (c) of Regulation.No.03 of 2016 says that ***“in cases where the complaint has been submitted beyond two years after the date on which the cause of action has arisen is to***



be rejected". Here in the case on hand, the complainant applied for service connection in April'2017 but he did not pursue his application till filing of this complaint on 22.02.2024 before this Forum. Hence, this complaint is not maintainable since filed beyond two years of the date of cause of action and hence is liable to be rejected under Clause No.10.2 (c) of Regulation.No.03 of 2016. Accordingly, the point is answered.

06. In the result, the complaint is dismissed. No order as to costs.
07. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of April'2024.

C. Srinivas 03/04/24

CHAIRPERSON

R. Ramasubramanian
Member (Finance)
03/04/2024

H. Srinivas
Member (Technical)

G. Eswaram
Member (Independent) 3/4/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

